



✓ No **life**  
at risk

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# OUR LIFE SAVING RULES

Target: **zero** fatal accident

*“At the heart  
of our managerial  
approach”*



For Group employees, temporary workers and personnel from external companies

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Clip on your harness when working at height.



Do not perform hot work unless the fire or explosion risks have been eliminated.



Stay out of the path of moving vehicles, plant and equipment.



Do not walk or stand under a load.



Verify that there is no live energy (mechanical, chemical, electrical, fluids under pressure, etc.) before starting work.



Do not handle your phone or any other communication device when driving.



Only enter a trench if the appropriate wall supports are in place.



Do not drive under the influence of alcohol or drugs.



The atmosphere must be tested safe before entering a confined space and monitored as you work.



# Message from the CEO



*“We all have a role to play in protecting our life and those of others.”*

*“Preventing serious and fatal accidents has always been one of our main concerns.*

*An analysis of our most serious accidents has led us to the conclusion that complying with ‘Our Life-Saving Rules’ would have avoided most of these accidents.*

*All of us must ensure that the work environments of our teams enable compliance with these rules and we must make a commitment to enforce them.*

*We all have a role to play in protecting our life and those of others.”*

**Isabelle Kocher**  
CEO

## The new element in the approach: making a commitment together

The effectiveness of conventional strategies, such as information, persuasion and authority, while essential to raise awareness, is limited. This is because research has demonstrated that a belief in the justification behind a rule does not necessarily lead to an in-depth change in behaviour.

**That is also why our approach is based on commitment strategies. They are the new element in this approach and the driving force behind it.**

Protecting lives is a principle that all of us must put into practice in our activities. This personal commitment reflects a change in behaviour that can be seen in concrete initiatives to comply with and ensure others' compliance with Our life-saving rules.

## A climate of trust and dialogue as an essential prerequisite



In this context, identifying mistakes is a source of development and individual and collective vigilance is acknowledged. Staff must be encouraged to make suggestions and achievements must be rewarded, with a view to increasing everyone's involvement, which is an essential prerequisite for the success of this approach.

## Our action strategies



### Team meetings

Team meetings are **a perfect time for exchanges, developing the sharing of everyone's day-to-day work experiences.**

The team's contextualisation of the life-saving rules will allow everyone to identify and understand the discrepancies between them and the actual work situation in the field. By considering suggestions for concrete improvement initiatives, such meetings will boost personal and collective commitment.

### Managerial Safety Visits (MSV)

These visits, which are organised at all levels of line management, allow managers and employees to discuss and to analyze in the field the conditions under which the life-saving rules are

enforced and setting out together the measures that need to be taken to ensure better compliance.

### Relations with our external partners

**Our life-saving rules form an integral part of calls for tenders**, since this ensures that the chosen service provider has considered which resources to use to ensure these rules are complied with.

A visit must be arranged prior to any work being carried out to check whether all the life-saving rules can be complied with and decide on what measures need to be taken before the work starts. These measures will be checked and adjusted throughout the relevant project.

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